

Only come to A&E if your condition is serious or life-threatening

PRESS RELEASE

Tuesday 2nd January 2018

Our Accident and Emergency Department is extremely busy and so if patients' conditions aren't serious or life-threatening, they should use another NHS service.

"If people do come to hospital with minor conditions, they could have a very long wait as our most poorly patients will be seen and treated first," said chief executive Diane Wake.

We ask that patients only come to A&E if they need this level of service and consider instead NHS 111, the 'Ask NHS' app, local pharmacists or their GPs rather than coming to the Emergency Department at Russells Hall Hospital.

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For more information, please call Jackie Dietrich, Communications Manager for The Dudley Group NHS Foundation Trust, on (01384) 456111 extension 1314 or email Jackie.dietrich@dgh.nhs.uk