

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

Date: 29/06/2012

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011162**

With reference to your FOI request that was received on 20/06/2012 in connection with 'Agency Staff'.

Your request for information has now been considered and the information requested is enclosed.

Further information about your rights is also available from the Information Commissioner at:

**Information Commissioner**

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Tel: 0303 123 1113  
Fax: 01625 524510  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Information Governance Manager  
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ  
Email: [FOI@dgh.nhs.uk](mailto:FOI@dgh.nhs.uk)

Please find the responses to your request in turn below;

1. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2011/12?

We are unclear whether you are attempting to measure spend on 'management costs' or are interested in the broader definition of non clinical staff which includes ward admin, clinical coders, medical records staff etc In 11/12 the Trust spend hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles was £1,065,380, overwhelmingly this related to clinical support posts such as medical records.

2. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2010/11?

In 10/11 spend hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles was £854,661

3. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2009/2010?

In 09/10 spend hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles was £1,039,581

4. For question 1, relating to 2011/12, what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.

5. Again for question 2, relating to 2010/11, what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.

6. For question 3, relating to 2009/10 what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.

For questions 4 to 6 I understand you may only have figures for the amount paid to the agency rather than the individual member of staff. If that is the case please provide these figures.

The information for questions 4 - 6 will be held within an invoice and not electronically.

To retrieve the information you require from the invoices will incur the following costs:

There are approximately 500 invoices over the 3 year period.

500 x 5 minutes to retrieve and collate the information from archive records = 2500 minutes (41) hours

41 hours x £25 hour = £1025 cost to provide the information for questions 4 - 6

Please could you inform the Trust if you wish it to continue to retrieve the information for questions 4 - 6 at the cost shown above.

Note that the increase in 11/12 will be as a result of taking over and managing all of the community services. The above figures include all admin & clerical/manager posts procured via either bank or agency. It will thus include ward clerks, medical secretaries etc.

If we were to reply on agency/bank admin/managers linked purely to corporate functions, the figures would be:

1. 11/12 £314,998

2. 10/11 £262,697

3. 09/10 £73,477