

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

Date: 24/01/2013

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011310**

With reference to your FOI request that was received on 30/11/2012 in connection with 'Communications - Fixed and mobile phones'.

Your request for information has now been considered and the information requested is attached.

Further information about your rights is also available from the Information Commissioner at:

**Information Commissioner**

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Tel: 0303 123 1113  
Fax: 01625 524510  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Information Governance Manager  
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ  
Email: [FOI@dgh.nhs.uk](mailto:FOI@dgh.nhs.uk)

**THE DUDLEY GROUP NHS FOUNDATION TRUST**

**FOI 011310**

**1) Please detail the company who provides mobile communications (phones) to your organisation.**

The Trust's Mobile Telecommunications Service is provided by Vodafone, Orange, O2, EE

**1a) Name of provider (eg Orange, Vodaphone etc) and any contractor/reseller/authorised partner/retailer (eg Carphone Warehouse/Premier Telecom)**

As above

**2) Please detail the number of handsets in use by the organisation, funded by the organisation for staff use (eg - 3000 units)**

Approximately 600

**3) What brand of handsets are in use (eg iPhone 4, Blackberry). Please provide breakdown of each brand (eg 1500x iPhone 4, 500x Blackberry Curve, 1000x Nokia Lumina 900)**

Blackberry, standard use Nokia phones

**4) The mobile contract:**

The contract term varies due to connections being placed at varying intervals throughout the year. Generally a mobile contracts spans over 24 months.

**a) Please provide the annual cost for mobile communications years 2009-2010, 2010-2011 and 2011-2012.**

**b) Is there a cost for the handsets? - if so what is the cost (a mobile contract can consist of handset cost and calls cost - please detail this breakdown)- Example response may be: The organisation has a contract where the handsets are zero cost but data and data calls are paid for - or - handsets were purchased at £50 each plus any calls and data. If handsets were purchased, please detail the cost of the handset.**

In response to questions a) and b) above, This information is not held separately but included in an overall contract sum which includes a wide range of services.

**c) When does the current contract for mobile phones expire? Please supply contract end date**

Please see answer to question 4 above.

**d) What happens to handsets at the end of the contract?**

Hand sets are handed back into Trust IT

**e) If handsets are recycled - please detail which organisation recycles the handsets (Name of the Company)**

Not applicable

**f) Does the organisation have any handsets to dispose of right now.**

No

**g) As staff have the ability to access data remotely, what duty of care is taken to ensure at the point of disposal, all data and contacts have been removed from the devices.**

The Trust has not disposed of any devices to date

**h) Is there a cost to remove data from the handsets, if so please detail this additional cost.**

There would be no cost, as this would be done in house.

**i) Are the handsets wiped or totally destroyed. If they are wiped what assurance do you have that all data will have been removed before resale by the contractor. Please detail in full.**

Not applicable currently as the Trust has not disposed of or needed to wipe any handsets

**j) Who is your organisations nominated data controller. Please supply the individual's name, telephone number and e-mail address.**

The Trust's Senior Information Risk Owner is Mr Paul Assinder, [paul.assinder@dgh.nhs.uk](mailto:paul.assinder@dgh.nhs.uk), contact 01384 456111 Ext 1039

**k) Who has overall responsibility for your organisations mobile contract. Please detail individuals name, e-mail and telephone number.**

The Trust's Senior Information Risk Owner is Mr Paul Assinder, [paul.assinder@dgh.nhs.uk](mailto:paul.assinder@dgh.nhs.uk), contact 01384 456111 Ext 1039

**1) Please detail any rebate from handset 'scrappage' or recycle the organisation has received from the last 2x contracts.**

Not applicable

**5) How many iPads or tablet computers will the organisation buy before 31/3/2013.**

None planned

**6) How many iPads or tablet computers will be purchased between 1/4/13 and 31/3/14.**

Information not held currently

### **LAND BASED COMMUNICATION**

**1) Which company currently provides your land based telephone communications (eg BT)**

Virgin

**2) Are you contracted - if so when does the contract expire.**

The Trust's Telecommunications Service is provided by our PFI partner, Summit Healthcare, as part of a comprehensive package of facility services.

The Trust's contract with the SPV expires after 17<sup>th</sup> May 2041

**3) Please detail the value of the annual contract - your last 12 months spend.**

The contract value is not held separately but included in an overall contract sum which includes a wide range of services.

**4) Is it the intent of your organisation to move from the traditional land based communications to VOIP.**

Yes

**5) If you haven't moved to VOIP - when are you scheduled to do this, please supply date.**

Approx Within the next two years

## **INTERNET SERVICE PROVIDER**

### **1) Please detail (name of company) who currently provide your organisation with Internet Service Provision (if different from land based telephone communications provider)**

#### **Are you contracted, if so when does the contract expire.**

The Special Purpose Vehicle (SPV), Summit Healthcare, is the contractual link with the Trust in the provision of FM and IT services.

Siemens provides the Trust's IT services.

### **2) Please detail the size of the communication link to your organisation from the ISP.**

100 MB link N3 BT link

### **3) Please detail the value of this annual contract.**

The contract value is not held separately but included in an overall contract sum which includes a wide range of services.

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