

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 12/04/2013

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011395

With reference to your FOI request that was received on 11/03/2013 in connection with 'Appraisals and professional development of doctors and nurses '.

Your request for information has now been considered and the information requested is enclosed.

Further information about your rights is also available from the Information Commissioner at:

Information Commissioner

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Tel: 0303 123 1113
Fax: 01625 524510
www.ico.gov.uk

Yours sincerely

Information Governance Manager
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ
Email: FOI@dgh.nhs.uk

In light of the recent Francis Report, I am undertaking a study of how the NHS is handling appraisals/professional development of doctors and nurses. One of my hypotheses is that the quality of the NHS's appraisal software has an impact, ultimately, on standard of care. Therefore, I am also undertaking a study of the appraisal systems that are presently used through out the NHS. When my study is complete, I hope it will be used through out the NHS and help inform best practice in the adoption of appraisal software and, in doing so, deliver savings and improve quality throughout the NHS.

May I ask therefore, that pursuant to the Freedom of Information Act 2000 (as amended) you provide me with details of:

49. whether you use a software application to assist with appraisals/revalidation for doctors.
Yes the organisation procures a piece of software to assist with this work.

50. whether the software application is owned by the NHS or by a third party.
The software which is used by the organisation is provided by a third party.

51. the name of the software application.
Premier IT Revalidation software.

52. if the software is provided by a third party the name of the third party.
Premier IT.

53. if the software is provided by a third party when the contract with the third party is due for renewal (or expires).
Expires July 2015.

54. If the software is provided by a third party the cost to the NHS of the software application (if this information is not commercially sensitive)
This information is commercially sensitive.