

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands

Date: 15/08/2013

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011507**

With reference to your FOI request that was received on 04/07/2013 in connection with 'Press - Bullying complaints'.

Your request for information has now been considered and the information requested is enclosed.

Further information about your rights is also available from the Information Commissioner at:

**Information Commissioner**

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Tel: 0303 123 1113  
Fax: 01625 524510  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Information Governance Manager  
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ  
Email: [FOI@dgh.nhs.uk](mailto:FOI@dgh.nhs.uk)

**I should like to request the following information regarding bullying complaints relating to the NHS Trust staff you employ, between the dates January 2010-January 2013, held by yourselves.**

**How many complaints of bullying, harassment or abuse have been reported by an NHS Trust staff member, involving another staff member?**

**Please can you give separate figures for;**

**January 2010-January 2011**

**January 2011-January 2012**

**January 2012-January 2013**

**January 2013-July 2013 (i.e. how many in the first 6 months of this year?)**

**How many of these complaints (can you separate into requested years please) resulted in no further action after the initial investigation by the trust?**

**How many of these complaints (can you separate into requested years) involved a complaint by a staff member in managerial position?**

**How many of these complaints (can you separate into requested years) involved a complaint about a staff member in managerial position?**

**It would be helpful if you were to provide any brief notes which might be necessary to understand the context of the information provided, although I recognise that you are not obliged to do this.**

Personnel files, which would contain the information that you have requested above, are not held centrally. They are held within individual Directorates at ward level, within medical secretaries files and with Departmental Administrators. Some of the information would be held within paper files and other information electronically. However each file would have to be interrogated individually across both medias to ensure accuracy of data. It would take more than 18 hours to gather the data as the files would require identification prior to individual searches across both media as mentioned above. This task is likely to take an individual months rather than hours. Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which is £450 or 18 hours. The Trust is not able to help with this request or help you refine your request as the data requested is not held centrally.