

## For the Record – Press Statements

Publication	Local and national media
Date of statement	16.07.2013
Торіс	The Dudley Group's response to the publication of the Keogh Review and findings.

**Trust response** 

## RESPONSE TO THE RAPID RESPONSE REVIEW FROM PAULA CLARK CHIEF EXECUTIVE THE DUDLEY GROUP NHS FOUNDATION TRUST.

The Trust has welcomed the review into the quality of care that we provide and we are pleased to report that we have not been placed in special measures and that Monitor, the independent regulator for foundations trusts, has confidence in me and my management team to deliver the review's recommendations.

The review team did not find any areas of major concern that warranted further escalation. This is testament to the hard work and commitment of all our staff and the pride they take in delivering the best possible care to our patients.

The review has been one of the most far reaching and detailed reviews the Trust has ever experienced and it gives us confidence that we are providing good quality of care, whilst recognising the areas where we can do better.

14 hospitals who had recorded higher than expected mortality indicators for two consecutive years were chosen for the review. Mortality data collection is not designed or intended to identify 'unnecessary' or 'excess' deaths nor does it measure quality and safety. They are a smoke alarm or flag that something might need further investigation and we are pleased the team noted the work we had done on improving our indicators. We are no longer outliers for the Hospital Summary Mortality Ratio (HSMR) or the Summary Hospital level Mortality Indicator (SHMI).

The most recent data from Dr Foster shows the Trust mortality index as 99.5 which is well within the expected range. Similarly, the SHMI, shows a continuing improvement over the last year and is within the expected range at 1.04 (October 2011 – September 2012).

Indeed the overall percentage of deaths continues to decline against the backdrop of increased activity and an ageing population with complex health needs.

I would like to reassure our patients and their families that we do everything in our

power to ensure patients are safe and well cared for. We are pleased that some of the issues the review team raised with us were those we were already working on and, following the risk summit, we have agreed our actions to help us continue to improve.

The main areas the review team raised were those we:

Quality governance, staff engagement, reviewing complaints processes, nurse staffing levels and continuing our progress on the use of mortality indicators.

\*\*\* ENDS \*\*\*

For further information please contact Communications at The Dudley Group NHS Foundation Trust on (01384) 456111 extension 3403.