

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

Date: 07/04/2014

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011692**

With reference to your FOI request that was received on 13/12/2013 in connection with 'Cancer services'.

Your request for information has now been considered and the information requested is enclosed.

**Information Commissioner**

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Yours sincerely

Information Governance Manager  
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Email: [FOI@dgh.nhs.uk](mailto:FOI@dgh.nhs.uk)

**I request a formal response to confirm the latest The Dudley Group NHS - Russells Hall Hospital - Cancer Services-breach in treatment time scales.**

**My concerns refer to death rates and the potential incidents of patients not receiving treatment, diagnosis and potential life saving treatment due to poor management and incompetence in managing resources and patient communication.**

**I request this for all areas of cancer, eg Urinary, Breast, Lung, etc. My enquiry does not refer to clinical treatment, but getting patients into clinical treatment, or rather failing to due to incompetent admin and poor management.**

The Trust is very sorry for the delay with your Freedom of Information response. IT has been trying to find ways of electronically reporting on the information that you requested.

The Trust's incident database DATIX does allow searches for delays under the following sub-categories, however the delays will not indicate on the report if they were associated with patients with cancer:

Choose and Book

Delay in patient being seen

Failure to follow-up

Delay in administration

Delay in care and treatment

Delayed diagnosis

Missed diagnosis

Missed abnormal result

If a cancer breach is due to the "poor management and incompetence in managing resources and patient communication" then an incident log would be completed on DATIX . This could be inputted by any of the Trust specialties including the ones you have specified as and when an error is highlighted.

However, after an in-depth search the Trust's DATIX Coordinator has said that she is unable to provide an electronic report for delays due to poor management and incompetence in managing resources and patient communication inclusive of the word 'cancer' as the Trust does not log incidents against a specific diagnosis e.g cancer.

It may be something we can look into in future if it is thought to be beneficial to Trust reporting