

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 20/01/2014

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011724

With reference to your FOI request that was received on 13/01/2014 in connection with 'Contracts'.

Your request for information has now been considered and the information requested is enclosed.

Information Commissioner

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Tel: 0303 123 1113
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www.ico.gov.uk

Yours sincerely

Information Governance Manager
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ
Email: FOI@dgh.nhs.uk

In response to your request for information –

YOUR CURRENT REQUEST REF: 011724

"The contract information provided previous from the Trust has now expired i require an update?"

Your previous request for information reference FOI 011596 is shown below. The response to that request from the Trust directed you to the Trust's disclosure log of responses on The Trust website:

<http://www.dgh.nhs.uk/foi/disclosurelog.html>

The Trust response went on further to show the relevant responses for you to review in relation to your request, which were:

FOI 010988
FOI 011055
FOI 011107
FOI 011197
FOI 011204
FOI 011310
FOI 011384

None of the responses above show that a contract has expired. Therefore the information still stands as current information.

YOUR PREVIOUS REQUEST REF: 011596 (RESPONSE SENT TO YOU BY THE TRUST ON 12.11.2013)

"Dear FOI Officer,

I would like to request information under the Freedom of Information Act. The information that I require relates to a specific telecommunications contract.

Please can you send me the following contract information with regards to the organisation's telephone maintenance contract (VOIP or PBX):

1. Existing Supplier: If there is more than one supplier please split each contract up depending on the number of suppliers.
2. Total Contract Value: The total value of the contract.
3. Annual Average Spend on Telephone Maintenance (3 years if possible):
4. Number of Users:
5. Number of Sites
6. Hardware Brand: The brand of the telephone system.
7. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
8. Contract Duration: please including any extension periods.
9. Contract Expiry Date: Please provide me with the day/month/year.
10. Contract Review Date: Please provide me with the day/month/year.
11. Contract Description: Please provide me with a brief description of the overall contract.
12. Contact/job title responsible for this contract (Full Contact Details contact name, actual job title, direct contact number and direct email address.

If the service support area has more than one provider for telephone maintenance then can you please split each contract up individually for each provider.

If the contract is a managed services or is a contract that provide more than just telephone maintenance please can you send me all of the information specified above including the person from with the organisation responsible for that particular contract.

Also if the contract is due to expire please provide me with the likely outcome of the expiring contract.

If this is a new contract or a new supplier please can you provide me with a short list of suppliers that bid on this service/support contract?

