

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 22/04/2014

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011750

With reference to your FOI request that was received on 05/02/2014 in connection with 'Charges for parking, bedside entertainment and phone calls'.

Your request for information has now been considered and the information requested is enclosed.

Information Commissioner

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Yours sincerely

Information Governance Manager
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Email: FOI@dgh.nhs.uk

1. How much revenue did the Trust receive from car parking fees in the last financial year

The Trust is contracted under a Trust wide PFI agreement signed in 2001, with a Special Purpose PFI Company: Summit Healthcare (Dudley) Limited Russells Hall Hospital Dudley West Midlands DY1 2HQ.
Under this PFI contract hospital car parks are owned by Summit Ltd. They currently sub contract this function to Interserve Facilities Management Limited, which manage the car parks at all 3 hospitals on a daily basis.

2. What are the Trust's parking rates per day? Is there any way for a patient to get a reduction to this rate

Please find information for question 2 on Interserve Facilities Management Limited parking rates on the following Trust website:
<http://www.dgh.nhs.uk/patients-visitors/car-parking/>

3. How much does the Trust charge for bedside entertainment i.e. TVs?

The Trust does not have a bedside entertainment system

What is the average a patient spends on this per day?

Not applicable

4. How much revenue did the Trust receive from bedside entertainment in the last financial year?

Not applicable.

5. How much revenue did the Trust make from patient's bedside phone calls in the last financial year?

The Trust does not have bedside phones but has public payphones throughout the hospital.

What is the average a patient spends on this per day?

Not applicable

6. Has there been an increase in the Trust's parking and bedside entertainment charges over the past four years? If so what has the increase been?

The Trust does not have a bedside entertainment system

Year 06/07

£1 for the first hour
£2 between one and two hours
£3 between two & four hours
£5 Four hours up to twenty four hours

Year 07/08 & 08/09 same tariff

Free for first 30 minutes
£1.20 for over thirty minutes to one hour
£1.80 for between one to one and a half hours
£3.00 between one and a half to three hours
£5.00 after three hours and up to twenty four hours

Year 09/10

Free for the first 20 minutes
£1.10 for over twenty minutes to one hour
£2.20 for between one to two hours
£3.00 for between two and three hours
£5.00 after three hours and up to twenty four hours

Year 10/11

Free for first half-an-hour
£1.30 for between half-an-hour and one hour
£1.90 for between one and one-and-a-half hours

£3.20 for between one-and-a-half and three hours
£5.40 after three hours and up to 24 hours

Year 2012

Up to 1 hour - £1.30 (with the first 30 minutes free)

1 to 1.5 hours - £1.90

1.5 to 3 hours - £3.20

3 to 24 hours - £5.40

Year April 2013 - to date

Please find current parking rates on the following Trust website: <http://www.dgh.nhs.uk/patients-visitors/car-parking/>

Fees for visitor and patient parking was introduced around May 2001. Fees for staff parking was introduced around March 2011