

Date: 01/04/2015

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012193**

With reference to your FOI request that was received in connection with 'Digital dictation', please see response below.

Please could you supply me with answers correct as of today, 24th of March 2015 for the following questions?

1) Does the Trust currently use a digital dictation or speech recognition workflow solution Trust wide or within any departments. If so which solution do you use and where?

We do not have a Trust wide voice system but have Trust wide digital dictation system which is used by the Medical Secretary community for a wide range of specialties. The solution used is Big Hand.

2) How long is the contract and when is the contract due for renewal? Please include any extensions the Trust may take advantage of and a breakdown of costs. (I.E the initial outlay for hardware and implementation, and any recurring costs such as license fee and maintenance)

The Trust has recently in-sourced its IT from a PFI provider and costs are not sufficiently granular at this stage to provide total costs for a specific service but software maintenance costs are in the region of £23k per annum renewable on a rolling annual basis.

3) If the Trust currently don't have a solution in each department, does the Trust have any plans to implement such systems either trust wide or on a departmental basis? If so, who will be overseeing this procurement?

There are no current plans for the implementation of a voice recognition system.

4) If Digital Dictation is in place, do the Trust have any plans to move to a speech recognition solution to support paperless NHS 2018? If so, when?

The Trust is currently working on a strategy for an Electronic Patient records and associated systems to support a move to paperless environment which may include digital dictation.

5) What volume of documents do the Trust send for outsourced transcription, and at what cost?

No documents are currently being outsourced.