

Date: 03/09/2015

FREEDOM OF INFORMATION REQUEST FOI/012369 – Contract information for corporate software.

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)- The Trust does not have this software
2. Customer Relationship Management (CRM) Solutions - The Trust does not have this software
3. Human Resources (HR) and Payroll Software Solutions - ESR - Electronic Staff Record, nationally procured system with contract held by Department of Health
4. Finance Software Solutions - Integra, Capita provider, contract 2 years
Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance
2. Software Supplier:

The Finance system is provided by Capita Integrated Business Solutions, maintenance and support are included in the contract.

3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
The brand for the software is Integra

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.

The contract is a fully integrated software solution for all of the modules listed and upgrades, maintenance and support are included. The modules included are , nominal ledger, purchase ledger, sales ledger, cash management system, purchase ordering, invoice approval system, interfacing and fixed assets.

5. Number of Users/Licenses: What is the total number of user/licenses for this contract - 30
6. Annual Spend: What is the annual average spend for each contract? This information is exempt under section 42 of the Freedom of Information Act as Commercial in Confidence as the release of this information could potentially prejudice the commercial interests of the Trust particularly as this contract is likely to be reviewed this year.
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract. - 2 years
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DDMM-YY or MM-YY. 01/04/15

9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DDMM-YY or MM-YY. 31/03/2017

10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be