

11/10/15

FREEDOM OF INFORMATION REQUEST Ref: FOI/012475 – IT/ICT

1. Local Area Network

- a. What Manufacturer is your LAN Network? - Cisco
- b. What date does your support contract come up for renewal on the LAN Network? - Sept/2017
- c. What is the current cost of the LAN Network Support? confidential
- d. Which company is the support contract with? - BT and Logicalis
- e. What procurement route do they use for this, is there a preferred framework - CCS framework

2. Phone System

- a. What Manufacturer is your phone system? - Externally Managed Service PFI
- b. When date does your support contract come up for renewal on the Phone System? - NA
- c. What is the current cost of the phone system Support? - NA
- d. Which Company is the support Contract with? - NA
- e. What procurement route do they use for this, is there a preferred framework - NA

3. Storage (SAN)

- a. What Manufacturer of SAN are you using? - NetApp, Nimble
- b. When was the SAN purchased? - 2012,2013,2015
- c. How Many Virtual Servers are you running? - 400
- d. What procurement route do they use for this, is there a preferred framework - CCS framework

4. Data Centre

- a. Do you use offsite/Third Party Data Centres? - No
- b. What Services and how big are the offsite facilities? - NA
- c. When are the contracts due for renewal? - NA

5. Cloud Services

- a. Do you use third Party Cloud services? No
- b. What services are used and what size are these? NA
- c. When are the contracts due for renewal? NA
- d. What procurement route do they use for this, is there a preferred framework NA

6. Contacts

- a. Who is responsible for ICT in the organisation and what are their contact details? Peter Lowe, Head of Infrastructure, peter.lowe@dudleyitservices.nhs.uk
- b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details? ? Peter Lowe, Head of Infrastructure, peter.lowe@dudleyitservices.nhs.uk

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