

Date: 15/04/2016

FREEDOM OF INFORMATION REQUEST FOI/012697 – WiFi Provider

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.
Dudley IT Services (DITS) provide the Wi-Fi Infrastructure. DITS are part of The Dudley Group NHS Foundation Trust (DGNHSFT).
2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider. Information not held. Not applicable, DGNHSFT owned Wi-Fi Infrastructure.
3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.
Wi-Fi for staff – 400 user+
Wi-Fi for patients - 200 user+
4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.
Wi-Fi for staff is managed by DGNHSFT.
Wi-Fi for patients is managed by a company called WiFi SPARK Ltd.
4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
Three DGNHSFT sites. WiFi SPARK Ltd part manage Wi-Fi access for patients only. However, the provider of the Wi-Fi is DGNHSFT.
5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
Managed Wi-Fi for patients: WiFi SPARK Ltd offers:
15 Minutes free
4 hours - £3.20
1 day - £6
1 week - £12
1 Month - £17.50
6 Months - £70
12 Months £125
6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.
In House: Cisco AP's , Wireless LAN controllers and routers.
Managed WiFi for patients: Use In House infrastructure, WiFi SPARK Ltd internet appliance.

7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider. Information not held. Not applicable. The provider of the Wi-Fi is DGNHSFT.

9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract. Information not held. Not applicable. The provider of the Wi-Fi is DGNHSFT.

10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider. Information not held. Not applicable. The provider of the Wi-Fi is DGNHSFT.

IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations. Not applicable. The provider of the Wi-Fi is DGNHSFT.

If this service is provided in-house please provide me with:

1. Number of Users: 400+

2. Number of Locations/Site: 3

3. End User Offer: see above

4. Manufacturer Name/Brand: see above

5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including: WiFi SPARK Ltd offers management of Wi-Fi for patients only using DGNHSFT Wi-Fi Infrastructure. Staff Wi-Fi is managed by DITS who are part of DGNHSFT.

WiFi SPARK Ltd

t: 0344 848 9555 w: wifispark.com WiFi SPARK Ltd, 5 Cranmere Court, Lustleigh Close, Matford Business Park, Exeter, EX2 8PW

1. Current Provider Dudley IT Services (DITS) provide the Wi-Fi Infrastructure, DITS are part of the Dudley Group of Hospitals NHS Foundation Trust (DGNHSFT).

2. Number of Users- 400+

3. Contract Description- Please can you provide me with a brief contract description of the overall contract. WiFi SPARK Ltd offers management of Wi-Fi for patients only using DGNHSFT Wi-Fi Infrastructure, staff Wi-Fi is managed by DITS who are part of DGNHSFT.

4. Contract Expiry Date- Please Not applicable. The provider of the Wi-Fi is DGNHSFT

5. Contract Review Date Not applicable. The provider of the Wi-Fi is DGNHSFT

6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. Not applicable. The provider of the Wi-Fi is DGNHSFT